

Improvement and Efficiency Action Plan - Non-Financial Benefits

Project	Non-Financial Benefits
Civic Centre	<ul style="list-style-type: none"> • Community centrepiece • Jobs for local residents • Boost for local economy • Attract and retain staff
Structure and Staffing Review	<ul style="list-style-type: none"> • Flatter, more consistent management structure • More efficient ways of working • Reduced duplication of functions
Brent Business Support	<ul style="list-style-type: none"> • Leaner back office structure • Reduced duplication • More efficient ways of working
Remuneration and Performance	<ul style="list-style-type: none"> • Generic job descriptions • Improved flexible working • Improved performance management • Greater responsiveness to service peaks
Transforming Learning in Brent	<ul style="list-style-type: none"> • Improving underperforming schools • Increasing provision for children with special educational needs • Improved attainment • Provision of good quality modern schools
Children's Services Transformation	<ul style="list-style-type: none"> • Improved stability of placements for looked after children • Improved quality of placements • Smoother transitions to adults for young people with disabilities • A more stable workforce able to spend more time on priority safeguarding work
Waste and Recycling	<ul style="list-style-type: none"> • Improved recycling rate • Increase in recyclable items • Wider service coverage for recycling • Reduction in CO2 emissions
Adult Social Care Transformation	<ul style="list-style-type: none"> • Increased self-directed support • Improved assessment process • Modernised transport services • Modernised day care service
Finance Modernisation	<ul style="list-style-type: none"> • Improved management information • Improved strategic planning and reporting • Decreased effort in regulatory compliance • Improved financial controls
Re-shaping Customer Contact	<ul style="list-style-type: none"> • Clear and consistent standards for customer contact in Brent • Easier for residents
Strategic Property Review	<ul style="list-style-type: none"> • Better use of the council's buildings • Rationalisation in the run up to the civic centre • Joint asset strategies with key partners
Strategic Procurement Review	<ul style="list-style-type: none"> • Greater ability to influence the market • Better positioning for partnership performance • Category management giving expertise in procurement • Maximising value from current contracts